



# बिहार गजट

## असाधारण अंक

### बिहार सरकार द्वारा प्रकाशित

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9 चैत्र 1933 (श0)  
(सं0 पटना 109) पटना, बुधवार, 30 मार्च 2011

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नगर विकास एवं आवास विभाग

अधिसूचना

29 मार्च 2011

सं० 4 (न)-13वें-वित्त आयोग-01/2008-1801—भारत सरकार के 13वीं वित्त आयोग द्वारा की गई अनुशंसाओं में “सामान्य अनुदान हेतु प्रोत्साहन कार्य—निष्पादन रूपरेखा” विषय कण्डिका 10.160 (viii) के अनुसार 4 अधोसंरचना क्षेत्रों—जल प्रदाय, मल—जल प्रबंधन, ठोस अपशिष्ट प्रबंधन तथा वर्षा जल निकासी के विभिन्न संकेतकों के आधार पर सेवा स्तर में सुधार हेतु आगामी वित्तीय वर्ष की प्रदेश की नगरीय निकायों के लिये लक्ष्य निर्धारित कर घोषणा की जानी है। विभिन्न नगर निगमों एवं नगरपालिकाओं के लिए विभिन्न संकेतकों के आधार पर सेवा स्तर में सुधार हेतु संलग्न सूची के अनुसार लक्ष्य निर्धारित किये गये हैं, जिसे अधिसूचित किया जाता है।

सूची:—संलग्न।

बिहार—राज्यपाल के आदेश से,  
अरविन्द कुमार सिंह,  
सरकार के उप सचिव—सह—निदेशक।

Name of the city/ULB		District	State	Name of the Municipal Commissioner		Postal address with PIN code		Phone & Fax nos.		Email id.								
Arah Municipal Corporation		Bhojpur	Bihar															
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	23.39	40	30	60	0	30	40	30	8	15	80	90	50	65	40	60	40	60
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	60.36	75	0	0	0	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)		
1	0	20	50	65	0	20	0	0	0	0	50	65	0	25	0	30		
Storm Water Drainage Indicators																		
Benchmarks		Coverage of storm water drainage network				Incidence of water logging/ flooding												
		100%				0												
		Current (2010 – 11)		Targets (2011 – 12)		Current (2010 – 11)			Targets (2011 – 12)									
1		40		60		5			3									

Name of the city/ULB			District		State		Name of the Municipal Commissioner			Postal address with PIN code			Phone & Fax nos.		Email id.			
Begusarai Municipal Corporation			Begusarai		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	19.17	50	35	60	0	40	40	30	4	10	80	90	50	75	40	65	40	70
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	48-63	65	0	0	0	-	-	-	-	-	-	-	20	-	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	25	40	60	0	25	0	0	0	0	50	65	0	30	0	30	0	30
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding										
Benchmarks			100%					0										
			Current (2010 – 11)		Targets (2011 – 12)			Current (2010 – 11)					Targets (2011 – 12)					
1			50		65			2					1					

Name of the city/ULB			District		State		Name of the Municipal Commissioner			Postal address with PIN code			Phone & Fax nos.		Email id.			
Bhagalpur Municipal Corporation			Bhagalpur		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	18.36	50	33	60	0	35	40	35	7	12	80	90	50	70	40	60	40	60
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	73.42	85	20	35	60	75	100	100	40	55	0	40	50	65	0	30	0	40
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	30	50	80	90	20	35	0	0	0	0	90	95	0	40	10	50		
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding									
Benchmarks			100%						0									
			Current (2010 – 11)			Targets (2011 – 12)			Current (2010 – 11)						Targets (2011 – 12)			
1			50			65			3						1			

Name of the city/ULB			District		State		Name of the Municipal Commissioner			Postal address with PIN code			Phone & Fax nos.		Email id.			
Biharsharif Municipal Corporation			Nalanda		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	78.04	85	45	65	0	30	40	35	8	12	80	90	50	70	40	60	40	60
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	48.86	60	0	0	0	-	-	-	-	-	-	-	20	-	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	25	50	65	0	20	0	0	0	0	50	65	0	35	0		0	40
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding									
Benchmarks			100%						0									
			Current (2010 – 11)			Targets (2011 – 12)			Current (2010 – 11)						Targets (2011 – 12)			
1			40			60			1						0			

Name of the city/ULB			District		State		Name of the Municipal Commissioner			Postal address with PIN code			Phone & Fax nos.		Email id.			
Darbhanga Municipal Corporation			Darbhanga		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	11.65	25	28	40	0	30	50	45	12	15	80	90	50	65	30	50	30	50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	57.28	65	0	0	0	0	0	0	0	0	0	0	20	20	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)		
1	0	20	50	65	0	20	0	0	0	0	50	65	0	30	0	35		
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding									
Benchmarks			100%						0									
			Current (2010 – 11)			Targets (2011 – 12)			Current (2010 – 11)						Targets (2011 – 12)			
1			40			55			4						2			

Name of the city/ULB			District		State		Name of the Municipal Commissioner			Postal address with PIN code			Phone & Fax nos.		Email id.			
Gaya Municipal Corporation			Gaya		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	34-46	50	39	55	0	25	40	35	12	15	80	90	50	65	40	60	40	60
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	37-33	50	0	0	-	-	-	-	-	-	-	-	20	-	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	25	40	90	95	20	40	0	0	0	0	90	95	0	40	10	50		
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding										
Benchmarks			100%					0										
			Current (2010 – 11)		Targets (2011 – 12)			Current (2010 – 11)						Targets (2011 – 12)				
1			40		60			0						0				

Name of the city/ULB			District		State		Name of the Municipal Commissioner			Postal address with PIN code			Phone & Fax nos.			Email id.		
Katihar Municipal Corporation			Katihar		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	24.64	40	8	25	0	25	50	45	2	8	80	90	50	65	30	50	30	50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	35.99	45	0	0	-	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)		
1	0	25	50	65	0	20	0	0	0	0	50	65	0	35	0	35		
Storm Water Drainage Indicators																		
Benchmarks			Coverage of storm water drainage network					Incidence of water logging/ flooding										
			100%					0										
			Current (2010 – 11)		Targets (2011 – 12)			Current (2010 – 11)					Targets (2011 – 12)					
1			40		55			3					1					



Name of the city/ULB			District		State		Name of the Municipal Commissioner			Postal address with PIN code			Phone & Fax nos.		Email id.			
Munger Municipal Corporation			Munger		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	46.23	60	57	70	0	30	50	40	6	10	80	90	50	65	30	55	30	60
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	46.34	55	0	0	-	-	-	-	-	-	-	-	20	-	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	25	50	65	0	25	0	0	0	0	50	65	0	40	0	40	0	40
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding									
Benchmarks			100%						0									
			Current (2010 – 11)			Targets (2011 – 12)			Current (2010 – 11)						Targets (2011 – 12)			
1			50			65			1						0			

Name of the city/ULB			District		State		Name of the Municipal Commissioner		Postal address with PIN code			Phone & Fax nos.		Email id.				
Muzaffarpur Municipal Corporation			Muzaffarpur		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	26.28	40	77	90	0	30	40	35	8	12	80	90	50	70	40	60	40	65
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	62.36	75	0	0	-	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	20	40	75	85	20	35	0	0	0	0	80	90	0	40	10		50	
Storm Water Drainage Indicators																		
Benchmarks			Coverage of storm water drainage network					Incidence of water logging/ flooding										
			100%					0										
			Current (2010 – 11)		Targets (2011 – 12)			Current (2010 – 11)					Targets (2011 – 12)					
1			30		45			3					1					

Name of the city/ULB			District		State		Name of the Municipal Commissioner			Postal address with PIN code			Phone & Fax nos.			Email id.		
Patna Municipal Corporation			Patna		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	41.10	65	71	90	0	30	30	25	8	15	80	90	50	75	50	75	50	75
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	77-92	85	30	45	70	80	100	100	70	80	0	0	50	65	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	20	40	80	90	30	40	0	0	0	0	70	85	0	30	20		40	
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding										
Benchmarks			100%					0										
			Current (2010 – 11)		Targets (2011 – 12)			Current (2010 – 11)			Targets (2011 – 12)							
1			60		75			5			3							

Name of the city/ULB			District		State		Name of the Municipal Commissioner			Postal address with PIN code			Phone & Fax nos.		Email id.			
Araria Municipal Council			Araria		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	4.88	20	22	50	0	25	50	40	2	10	80	90	50	65	30	60	30	50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	45.30	60	0	0	0	-	-	-	-	-	-	-	20	-	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	25	40	60	0	25	0	0	0	0	50	65	0	35	0		0	30
Storm Water Drainage Indicators																		
Benchmarks			Coverage of storm water drainage network					Incidence of water logging/ flooding										
			100%					0										
			Current (2010 – 11)		Targets (2011 – 12)			Current (2010 – 11)					Targets (2011 – 12)					
1			30		50			0					0					

Name of the city/ULB			District		State		Name of the Municipal Commissioner			Postal address with PIN code			Phone & Fax nos.		Email id.			
Arwal Municipal Council			Arwal		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	-	25	-	25	0	25	-	50	-	10	-	60	10	40	-	30	-	30
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	30	45	0	0	0	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	20	30	45	0	20	0	0	0	0	50	65	0	20	0	30		
Storm Water Drainage Indicators																		
Benchmarks			Coverage of storm water drainage network						Incidence of water logging/ flooding									
			100%						0									
			Current (2010 – 11)			Targets (2011 – 12)			Current (2010 – 11)						Targets (2011 – 12)			
1			10			25			0						0			

Name of the city/ULB			District		State		Name of the Municipal Commissioner			Postal address with PIN code			Phone & Fax nos.			Email id.		
Aurangabad Municipal Council			Aurangabad		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	3.77	30	28	50	0	30	50	35	4	10	80	90	50	65	30	60	30	60
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	32.35	45	0	0	0	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	20	40	55	0	20	0	0	0	0	50	65	0	20	0	30		
Storm Water Drainage Indicators																		
Benchmarks		Coverage of storm water drainage network						Incidence of water logging/ flooding										
		100%						0										
		Current (2010 – 11)				Targets (2011 – 12)		Current (2010 – 11)				Targets (2011 – 12)						
1		20				35		0				0						

Name of the city/ULB			District		State		Name of the Municipal Commissioner			Postal address with PIN code			Phone & Fax nos.		Email id.			
Bagaha Municipal Council			W. Champaran		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	11.97	40	21	50	0	40	50	35	4	10	80	90	50	65	30	60	30	60
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	37.97	50	0	0	0	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)		
1	0	20	40	55	0	20	0	0	0	0	50	65	0	30	0	30		
Storm Water Drainage Indicators																		
Benchmarks			Coverage of storm water drainage network				Incidence of water logging/ flooding											
			100%				0											
			Current (2010 – 11)		Targets (2011 – 12)		Current (2010 – 11)					Targets (2011 – 12)						
1			40		55		2					0						

Name of the city/ULB			District		State		Name of the Municipal Commissioner		Postal address with PIN code			Phone & Fax nos.		Email id.				
Barh Municipal Council			Patna		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	-	40	-	40	0	40	-	50	-	10	-	60	10	50	-	40	-	50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	31-98	45	0	0	0	0	-	-	-	-	-	-	-	20	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	20	40	55	0	20	0	0	0	0	50	65	0	25	0		0	30
Storm Water Drainage Indicators																		
Benchmarks			Coverage of storm water drainage network				Incidence of water logging/ flooding											
			100%				0											
			Current (2010 – 11)		Targets (2011 – 12)		Current (2010 – 11)					Targets (2011 – 12)						
1			30		45		3					1						



Name of the city/ULB			District		State		Name of the Municipal Commissioner			Postal address with PIN code			Phone & Fax nos.		Email id.			
Bihat Municipal Council			Begusarai		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	8.07	40	20	45	0	30	50	40	2	8	80	90	50	70	30	60	30	50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	34.30	45	0	0	0	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	20	30	45	0	20	0	0	0	0	50	65	0	20	0		0	30
Storm Water Drainage Indicators																		
Benchmarks		Coverage of storm water drainage network					Incidence of water logging/ flooding											
		100%					0											
		Current (2010 – 11)		Targets (2011 – 12)			Current (2010 – 11)			Targets (2011 – 12)								
1		20		35			3			2								

Name of the city/ULB			District		State		Name of the Municipal Commissioner			Postal address with PIN code			Phone & Fax nos.			Email id.		
Bettiah Municipal Council			W. Champaran		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	2.24	35	14	35	0	30	50	40	2	8	80	90	50	70	30	50	30	50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	43.04	55	0	0	0	-	-	-	-	-	-	-	20	-	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	20	50	65	0	15	0	0	0	0	50	65	0	20	0	30		
Storm Water Drainage Indicators																		
Benchmarks		Coverage of storm water drainage network					Incidence of water logging/ flooding											
		100%					0											
		Current (2010 – 11)			Targets (2011 – 12)		Current (2010 – 11)			Targets (2011 – 12)								
1		30			45		1			0								

Name of the city/ULB			District		State		Name of the Municipal Commissioner			Postal address with PIN code			Phone & Fax nos.		Email id.			
Bhabua Municipal Council			Kaimur		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	5.70	30	19	40	0	25	50	45	2	8	80	90	50	65	30	50	30	50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	33.70	45	0	0	0	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	20	30	45	0	15	0	0	0	0	50	65	0	25	0		0	30
Storm Water Drainage Indicators																		
Benchmarks			Coverage of storm water drainage network					Incidence of water logging/ flooding										
			100%					0										
			Current (2010 – 11)		Targets (2011 – 12)			Current (2010 – 11)					Targets (2011 – 12)					
1			20		35			0					0					

Name of the city/ULB			District		State		Name of the Municipal Commissioner		Postal address with PIN code		Phone & Fax nos.		Email id.					
Buxar Municipal Council			Buxar		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	10.86	35	28	45	0	25	50	45	4	8	80	90	50	65	30	50	30	50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	49.10	60	0	0	0	-	-	-	-	-	-	-	20	-	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	20	50	65	0	20	0	0	0	0	50	65	0	35	0		0	35
Storm Water Drainage Indicators																		
Benchmarks			Coverage of storm water drainage network					Incidence of water logging/ flooding										
			100%					0										
			Current (2010 – 11)		Targets (2011 – 12)			Current (2010 – 11)					Targets (2011 – 12)					
1			40		60			3					1					

Name of the city/ULB			District		State		Name of the Municipal Commissioner			Postal address with PIN code			Phone & Fax nos.			Email id.		
Chapra Municipal Council			Chapra		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	17.72	35	31	45	0	25	50	45	8	12	80	90	50	65	30	45	30	45
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	68.76	75	0	0	-	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	20	50	60	0	20	0	0	0	0	50	65	0	30	0		0	35
Storm Water Drainage Indicators																		
Benchmarks			Coverage of storm water drainage network					Incidence of water logging/ flooding										
			100%					0										
			Current (2010 – 11)		Targets (2011 – 12)			Current (2010 – 11)					Targets (2011 – 12)					
1			50		65			3					2					

Name of the city/ULB			District		State		Name of the Municipal Commissioner		Postal address with PIN code			Phone & Fax nos.			Email id.			
Danapur Nizamat Municipal Council			Patna		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	52.22	65	62	80	0	30	50	45	9	12	80	90	50	65	30	50	30	50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	54-87	65	0	0	-	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	20	50	65	0	15	0	0	0	0	50	65	0	30	0		0	30
Storm Water Drainage Indicators																		
Benchmarks		Coverage of storm water drainage network						Incidence of water logging/ flooding										
		100%						0										
		Current (2010 – 11)				Targets (2011 – 12)		Current (2010 – 11)				Targets (2011 – 12)						
1		30				45		1				0						

Name of the city/ULB			District		State		Name of the Municipal Commissioner			Postal address with PIN code			Phone & Fax nos.			Email id.		
Dehri Municipal Council			Rohtas		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	7.42	25	18	30	0	25	50	45	4	8	80	90	50	65	30	45	30	45
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	83.43	90	0	0	-	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)		
1	0	20	40	55	0	20	0	0	0	0	50	65	0	30	0	35		
Storm Water Drainage Indicators																		
Benchmarks			Coverage of storm water drainage network					Incidence of water logging/ flooding										
			100%					0										
			Current (2010 – 11)		Targets (2011 – 12)			Current (2010 – 11)					Targets (2011 – 12)					
1			20		35			0					0					

Name of the city/ULB			District		State		Name of the Municipal Commissioner		Postal address with PIN code			Phone & Fax nos.		Email id.				
Dumraon Municipal Council			Buxar		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	7.10	25	27	40	0	25	50	45	4	8	80	90	50	65	30	45	30	45
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	48.19	55	0	0	-	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	20	30	45	0	20	0	0	0	0	50	65	0	30	0	30	0	30
Storm Water Drainage Indicators																		
		Coverage of storm water drainage network						Incidence of water logging/ flooding										
Benchmarks		100%						0										
		Current (2010 – 11)			Targets (2011 – 12)			Current (2010 – 11)					Targets (2011 – 12)					
1		30			45			2					1					



Name of the city/ULB			District		State		Name of the Municipal Commissioner			Postal address with PIN code			Phone & Fax nos.		Email id.			
Forbesganj Municipal Council			Araria		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	19.19	35	30	45	0	25	50	45	4	8	80	90	50	65	30	45	30	45
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	42.88	55	0	0	-	-	-	-	-	-	-	-	20	-	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	20	30	45	0	20	0	0	0	0	50	65	0	30	0	35	0	35
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding									
Benchmarks			100%						0									
			Current (2010 – 11)			Targets (2011 – 12)			Current (2010 – 11)					Targets (2011 – 12)				
1			50			65			2					1				

Name of the city/ULB			District		State		Name of the Municipal Commissioner		Postal address with PIN code		Phone & Fax nos.		Email id.					
Gopalganj Municipal Council			Gopalganj		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	8.60	25	28	45	0	25	50	45	4	8	80	90	50	65	30	45	30	45
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	46.35	55	0	0	-	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	20	40	55	0	20	0	0	0	0	50	65	0	30	0	35		
Storm Water Drainage Indicators																		
Benchmarks		Coverage of storm water drainage network					Incidence of water logging/ flooding											
		100%					0											
		Current (2010 – 11)			Targets (2011 – 12)		Current (2010 – 11)			Targets (2011 – 12)								
1		30			45		2			1								

Name of the city/ULB			District		State		Name of the Municipal Commissioner			Postal address with PIN code			Phone & Fax nos.		Email id.			
Hajipur Municipal Council			Vaishali		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	19.38	35	22	35	0	25	50	45	2	6	80	90	50	65	30	45	30	45
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	58.23	68	0	0	-	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)		
1	0	20	50	65	0	20	0	0	0	0	50	65	0	30	0	35		
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding										
Benchmarks			100%					0										
			Current (2010 – 11)		Targets (2011 – 12)			Current (2010 – 11)					Targets (2011 – 12)					
1			20		30			4					2					

Name of the city/ULB			District		State		Name of the Municipal Commissioner		Postal address with PIN code			Phone & Fax nos.		Email id.				
Hilsa Municipal Council			Nalanda		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	-	25	-	30	0	25	-	50	-	6	-	80	10	35	-	35	-	35
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	41.75	55	0	0	-	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	20	30	45	0	15	0	0	0	0	50	65	0	30	0	35	0	35
Storm Water Drainage Indicators																		
Benchmarks			Coverage of storm water drainage network					Incidence of water logging/ flooding										
			100%					0										
			Current (2010 – 11)		Targets (2011 – 12)			Current (2010 – 11)					Targets (2011 – 12)					
1			20		35			0					0					

Name of the city/ULB			District		State		Name of the Municipal Commissioner			Postal address with PIN code			Phone & Fax nos.		Email id.			
Jamalpur Municipal Council			Munger		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	-	25	-	30	0	25	-	50	-	6	-	80	10	35	-	35	-	35
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	53.53	65	0	0	-	-	-	-	-	-	-	-	20	-	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	20	50	65	0	20	0	0	0	0	50	65	0	35	0	35		
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding										
Benchmarks			100%					0										
			Current (2010 – 11)		Targets (2011 – 12)			Current (2010 – 11)					Targets (2011 – 12)					
1			50		65			1					0					

Name of the city/ULB			District		State		Name of the Municipal Commissioner			Postal address with PIN code			Phone & Fax nos.		Email id.			
Jamui Municipal Council			Jamui		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	-	25	-	30	0	25	-	50	-	6	-	70	10	35	-	35	-	35
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	40.94	50	0	0	-	-	-	-	-	-	-	-	20	-	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	20	40	55	0	15	0	0	0	0	50	65	0	30	0	35	0	35
Storm Water Drainage Indicators																		
Benchmarks		Coverage of storm water drainage network					Incidence of water logging/ flooding											
		100%					0											
		Current (2010 – 11)			Targets (2011 – 12)		Current (2010 – 11)			Targets (2011 – 12)		Current (2010 – 11)			Targets (2011 – 12)			
1		30			45		2			1								

Name of the city/ULB			District		State		Name of the Municipal Commissioner			Postal address with PIN code			Phone & Fax nos.		Email id.			
Jehanabad Municipal Council			Jehanabad		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	10.40	30	28	45	0	30	50	45	4	8	80	90	50	65	30	45	30	45
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	47.24	55	0	0	-	-	-	-	-	-	-	-	-	15	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	20	40	55	0	15	0	0	0	0	50	65	0	35	0		0	35
Storm Water Drainage Indicators																		
Benchmarks			Coverage of storm water drainage network					Incidence of water logging/ flooding										
			100%					0										
			Current (2010 – 11)		Targets (2011 – 12)			Current (2010 – 11)					Targets (2011 – 12)					
1			20		35			0					0					

Name of the city/ULB			District		State		Name of the Municipal Commissioner		Postal address with PIN code		Phone & Fax nos.		Email id.					
Khagaria Municipal Council			Khagaria		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)		
1	-	25	-	25	0	25	-	50	-	6	-	70	10	35	-	35	-	35
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)		
1	39.26	50	0	0	-	-	-	-	-	-	-	-	20	-	-	-	-	
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)		
1	0	20	30	45	0	15	0	0	0	0	50	65	0	30	0	35		
Storm Water Drainage Indicators																		
Benchmarks		Coverage of storm water drainage network				Incidence of water logging/ flooding												
		100%				0												
		Current (2010 – 11)		Targets (2011 – 12)		Current (2010 – 11)		Targets (2011 – 12)		Current (2010 – 11)				Targets (2011 – 12)				
1		50		65		65		1		1				0				



Name of the city/ULB			District		State		Name of the Municipal Commissioner			Postal address with PIN code			Phone & Fax nos.		Email id.			
Khagaul Municipal Council			Patna		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	41.49	60	20	35	0	30	50	45	4	8	80	90	50	65	30	50	30	50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	42.52	55	0	0	-	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	20	30	45	0	15	0	0	0	0	50	65	0	35	0		0	35
Storm Water Drainage Indicators																		
Benchmarks			Coverage of storm water drainage network					Incidence of water logging/ flooding										
			100%					0										
			Current (2010 – 11)		Targets (2011 – 12)			Current (2010 – 11)					Targets (2011 – 12)					
1			20		35			2					1					

Name of the city/ULB			District		State		Name of the Municipal Commissioner		Postal address with PIN code		Phone & Fax nos.		Email id.					
Kishanganj Municipal Council			Kishanganj		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	3.18	25	32	45	0	25	50	45	8	12	80	90	50	65	30	45	30	50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	75.60	80	0	0	-	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	20	50	65	0	15	0	0	0	0	50	65	0	30	0		0	30
Storm Water Drainage Indicators																		
		Coverage of storm water drainage network						Incidence of water logging/ flooding										
Benchmarks		100%						0										
		Current (2010 – 11)		Targets (2011 – 12)				Current (2010 – 11)		Targets (2011 – 12)				Targets (2011 – 12)				
1		40		55				4				2						

Name of the city/ULB			District		State		Name of the Municipal Commissioner			Postal address with PIN code			Phone & Fax nos.		Email id.			
Lakhisarai Municipal Council			Lakhisarai		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	3.09	20	19	35	0	25	50	45	2	6	80	90	50	65	30	45	30	50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	33.77	45	0	0	-	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	20	50	65	0	15	0	0	0	0	50	65	0	30	0		0	35
Storm Water Drainage Indicators																		
Benchmarks			Coverage of storm water drainage network					Incidence of water logging/ flooding										
			100%					0										
			Current (2010 – 11)		Targets (2011 – 12)			Current (2010 – 11)					Targets (2011 – 12)					
1			30		45			1					0					

Name of the city/ULB			District		State		Name of the Municipal Commissioner			Postal address with PIN code			Phone & Fax nos.		Email id.			
Madhepura Municipal Council			Madhepura		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	21.27	35	31	45	0	25	50	45	4	8	80	90	50	65	30	45	30	50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	54.29	65	0	0	-	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	20	30	45	0	15	0	0	0	0	50	65	0	30	0	35	0	35
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding										
Benchmarks			100%					0										
			Current (2010 – 11)		Targets (2011 – 12)			Current (2010 – 11)					Targets (2011 – 12)					
1			40		55			3					2					

Name of the city/ULB			District		State		Name of the Municipal Commissioner			Postal address with PIN code			Phone & Fax nos.			Email id.		
Madhubani Municipal Council			Madhubani		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	3.55	20	24	35	0	25	50	45	4	8	80	90	50	65	30	45	30	50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	39.86	500	0	0	-	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	20	30	45	0	15	0	0	0	0	50	65	0	30	0		0	35
Storm Water Drainage Indicators																		
Benchmarks			Coverage of storm water drainage network					Incidence of water logging/ flooding										
			100%					0										
			Current (2010 – 11)		Targets (2011 – 12)			Current (2010 – 11)					Targets (2011 – 12)					
1			30		45			2					1					

Name of the city/ULB			District		State		Name of the Municipal Commissioner		Postal address with PIN code		Phone & Fax nos.		Email id.					
Masaurhi Municipal Council			Patna		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	3.89	25	21	35	0	25	50	45	4	8	80	90	50	65	30	45	30	50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	50.02	60	0	0	-	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	20	40	60	0	15	0	0	0	0	50	65	0	30	0	35		
Storm Water Drainage Indicators																		
Benchmarks		Coverage of storm water drainage network					Incidence of water logging/ flooding											
		100%					0											
		Current (2010 – 11)			Targets (2011 – 12)		Current (2010 – 11)			Targets (2011 – 12)								
1		40			55		0			0		0						

Name of the city/ULB			District		State		Name of the Municipal Commissioner			Postal address with PIN code			Phone & Fax nos.		Email id.			
Mokameh Municipal Council			Patna		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	4.32	25	30	45	0	25	50	45	4	8	80	90	50	65	30	45	30	50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	42.35	55	0	0	-	-	-	-	-	-	-	-	20	-	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	20	40	60	0	15	0	0	0	0	50	65	0	30	0	0	0	35
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding									
Benchmarks			100%						0									
			Current (2010 – 11)			Targets (2011 – 12)			Current (2010 – 11)						Targets (2011 – 12)			
1			30			45			1						0			

Name of the city/ULB		District		State		Name of the Municipal Commissioner		Postal address with PIN code		Phone & Fax nos.		Email id.						
Motihari Municipal Council		E. Champaran		Bihar														
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	21.76	35	19	30	0	25	50	45	2	6	80	90	50	65	30	45	30	50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	61.53	70	0	0	-	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)		
1	0	20	50	65	0	15	0	0	0	0	50	65	0	35	0	35		
Storm Water Drainage Indicators																		
Benchmarks		Coverage of storm water drainage network				Incidence of water logging/ flooding												
		100%				0												
		Current (2010 – 11)		Targets (2011 – 12)		Current (2010 – 11)				Targets (2011 – 12)								
1		40		55		2				1								



Name of the city/ULB			District		State		Name of the Municipal Commissioner		Postal address with PIN code			Phone & Fax nos.		Email id.				
Narkatiaganj Municipal Council			W. Champaran		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	-	25	-	25	0	25	-	50	-	6	-	80	10	35	-	35	-	40
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	41.85	55	0	0	-	-	-	-	-	-	-	-	20	-	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	20	30	45	0	15	0	0	0	0	50	65	0	35	0	35	0	35
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding										
Benchmarks			100%					0										
			Current (2010 – 11)		Targets (2011 – 12)			Current (2010 – 11)					Targets (2011 – 12)					
1			40		55			2					1					

Name of the city/ULB			District		State		Name of the Municipal Commissioner			Postal address with PIN code			Phone & Fax nos.		Email id.			
Nawada Municipal Council			Nawada		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	3.84	25	15	30	0	25	50	45	2	6	80	90	50	65	30	45	30	55
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	35.39	45	0	0	-	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	20	40	60	0	15	0	0	0	0	50	65	0	30	0		0	35
Storm Water Drainage Indicators																		
Benchmarks			Coverage of storm water drainage network				Incidence of water logging/ flooding											
			100%				0											
			Current (2010 – 11)		Targets (2011 – 12)		Current (2010 – 11)					Targets (2011 – 12)						
1			30		45		0					0						

Name of the city/ULB			District		State		Name of the Municipal Commissioner			Postal address with PIN code			Phone & Fax nos.		Email id.			
Phulwarisharif Municipal Council			Patna		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	34.45	50	22	35	0	30	50	45	4	8	80	90	50	65	30	60	30	60
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	44.45	55	0	0	-	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	20	30	45	0	15	0	0	0	0	50	65	0	30	0		0	35
Storm Water Drainage Indicators																		
Benchmarks			Coverage of storm water drainage network					Incidence of water logging/ flooding										
			100%					0										
			Current (2010 – 11)		Targets (2011 – 12)			Current (2010 – 11)					Targets (2011 – 12)					
1			20		35			2					1					

Name of the city/ULB			District		State		Name of the Municipal Commissioner			Postal address with PIN code			Phone & Fax nos.			Email id.		
Purnea Municipal Council			Purnea		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	1.19	25	12	30	0	30	50	45	2	6	80	90	50	65	30	50	30	55
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	44.03	55	0	0	-	-	-	-	-	-	-	-	20	-	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	20	50	65	0	15	0	0	0	0	50	65	0	35	0	35	0	35
Storm Water Drainage Indicators																		
Benchmarks			Coverage of storm water drainage network					Incidence of water logging/ flooding										
			100%					0										
			Current (2010 – 11)		Targets (2011 – 12)			Current (2010 – 11)					Targets (2011 – 12)					
1			40		55			5					3					

Name of the city/ULB			District		State		Name of the Municipal Commissioner		Postal address with PIN code			Phone & Fax nos.		Email id.				
Raxaul Bazar Municipal Council			E.Champaran		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	-	25	-	25	0	25	-	50	-	6	-	70	10	35	-	35	-	40
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	29.81	40	0	0	-	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	20	30	45	0	20	0	0	0	0	50	65	0	30	0	35		
Storm Water Drainage Indicators																		
Benchmarks			Coverage of storm water drainage network					Incidence of water logging/ flooding										
			100%					0										
			Current (2010 – 11)		Targets (2011 – 12)			Current (2010 – 11)					Targets (2011 – 12)					
1			20		35			3					2					

Name of the city/ULB			District		State		Name of the Municipal Commissioner			Postal address with PIN code			Phone & Fax nos.		Email id.			
Saharsa Municipal Council			Saharsa		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	1.56	25	20	35	0	30	50	45	4	8	80	90	50	65	30	55	30	55
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	65.72	75	0	0	-	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	20	50	65	0	15	0	0	0	0	50	65	0	30	0		0	35
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding									
Benchmarks			100%						0									
			Current (2010 – 11)			Targets (2011 – 12)			Current (2010 – 11)						Targets (2011 – 12)			
1			30			45			2						1			

Name of the city/ULB			District		State		Name of the Municipal Commissioner			Postal address with PIN code			Phone & Fax nos.		Email id.			
Samastipur Municipal Council			Samastipur		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	2.23	25	23	35	0	25	50	45	4	8	80	90	50	65	30	50	30	50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	31.62	40	0	0	-	-	-	-	-	-	-	-	20	-	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	20	30	45	0	15	0	0	0	0	50	65	0	30	0	35	0	35
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding										
Benchmarks			100%					0										
			Current (2010 – 11)		Targets (2011 – 12)			Current (2010 – 11)					Targets (2011 – 12)					
1			30		45			3					1					

Name of the city/ULB		District		State		Name of the Municipal Commissioner		Postal address with PIN code		Phone & Fax nos.		Email id.						
Sasaram Municipal Council		Rohtas		Bihar														
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	28.91	45	25	40	0	30	50	45	4	8	80	90	50	65	30	45	30	50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	77.60	85	0	0	-	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	20	40	60	0	20	0	0	0	0	50	65	0	35	0	35	0	35
Storm Water Drainage Indicators																		
		Coverage of storm water drainage network						Incidence of water logging/ flooding										
Benchmarks		100%						0										
		Current (2010 – 11)		Targets (2011 – 12)				Current (2010 – 11)		Targets (2011 – 12)				Targets (2011 – 12)				
1		20		35				0		0				0				



Name of the city/ULB			District		State		Name of the Municipal Commissioner			Postal address with PIN code			Phone & Fax nos.		Email id.			
Seikhpura Municipal Council			Seikhpura		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	-	25	-	25	0	25	-	50	-	6	-	80	10	35	-	35	-	35
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	52.20	65	0	0	-	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)		
1	0	20	30	45	0	15	0	0	0	0	50	65	0	30	0	35		
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding										
Benchmarks			100%					0										
			Current (2010 – 11)		Targets (2011 – 12)			Current (2010 – 11)					Targets (2011 – 12)					
1			30		45			1					0					

Name of the city/ULB			District		State		Name of the Municipal Commissioner			Postal address with PIN code			Phone & Fax nos.			Email id.		
Sitamarhi Municipal Council			Sitamarhi		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	9.64	25	19	35	0	25	50	45	2	6	80	90	50	65	30	45	30	50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	49.86	60	0	0	-	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	20	30	45	0	15	0	0	0	0	50	65	0	35	0		0	35
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding									
Benchmarks			100%						0									
			Current (2010 – 11)		Targets (2011 – 12)		Current (2010 – 11)				Targets (2011 – 12)							
1			30		45		2				1							

Name of the city/ULB			District		State		Name of the Municipal Commissioner			Postal address with PIN code			Phone & Fax nos.			Email id.		
Siwan Municipal Council			Siwan		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	19.55	35	35	50	0	30	50	45	4	8	80	90	50	65	30	55	30	50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	46.26	55	0	0	-	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	20	40	55	0	15	0	0	0	0	50	65	0	30	0		0	35
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding									
Benchmarks			100%						0									
			Current (2010 – 11)			Targets (2011 – 12)			Current (2010 – 11)						Targets (2011 – 12)			
1			50			65			1						0			

Name of the city/ULB			District		State		Name of the Municipal Commissioner		Postal address with PIN code			Phone & Fax nos.		Email id.				
Sultanganj Municipal Council			Bhagalpur		Bihar													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	-	25	-	25	0	25	-	50	-	6	-	70	10	35	-	35	-	35
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	38.17	45	0	0	-	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	20	30	45	0	15	0	0	0	0	50	65	0	30	0		0	35
Storm Water Drainage Indicators																		
		Coverage of storm water drainage network						Incidence of water logging/ flooding										
Benchmarks		100%						0										
		Current (2010 – 11)			Targets (2011 – 12)			Current (2010 – 11)					Targets (2011 – 12)					
1		30			45			2					1					

Name of the city/ULB		District		State		Name of the Municipal Commissioner		Postal address with PIN code		Phone & Fax nos.		Email id.						
Supaul Municipal Council		Supaul		Bihar														
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	13.82	25	39	55	0	30	50	45	4	8	80	90	50	65	30	45	30	50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	55.45	65	0	0	-	-	-	-	-	-	-	-	-	20	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)	Current (2010 – 11)	Targets (2011 – 12)
1	0	20	30	45	0	15	0	0	0	0	50	65	0	30	0	35		
Storm Water Drainage Indicators																		
Benchmarks		Coverage of storm water drainage network				Incidence of water logging/ flooding												
		100%				0												
		Current (2010 – 11)		Targets (2011 – 12)		Current (2010 – 11)		Targets (2011 – 12)				Targets (2011 – 12)						
1		40		55		4		2										

अधीक्षक, सचिवालय मुद्रणालय,

बिहार, पटना द्वारा प्रकाशित एवं मुद्रित।

बिहार गजट (असाधारण) 109-571+100-डी0टी0पी0।

 Website: <http://egazette.bih.nic.in>